



## March Webinar Registration Form

"Key Performance Metrics you MUST track but probably don't!" presented by David Szary, Founding Partner, Lean Human Capital and Scott Clatur, Manager of Talent Acquisition at Henry Ford Health System

March 18, 2010 at 2 p.m. eastern

While most organizations utilize standard metrics to measure staffing performance (Cost of hire, time-to-fill, vacancy rates, retention rates, etc.) very few track and benchmark key business metrics that:

- Are critical to assessing performance with respect to time, cost and quality.
- Align with their healthcare organizations key business objectives.
- Can quantify the recruitment organizations ROI to executive decision makers.

David Szary (Founding Partner – Lean Human Capital) will define business metrics that truly measure performance and quantify how your recruitment organization is aligned with your healthcare organization's business objectives.

In addition, Scott Clatur, Manager of Talent Acquisition at Henry Ford Health System's will discuss how they have used these powerful metrics too:

- Create a Management by Data/Fact culture.
- Create business case to migrate to a centralized/specialist organizational structure.
- Create an optimized staffing strategy for their newly created sourcing team.
- Redefine their Recruitment Scorecard/Dashboard.

**NAHCR members can attend the Webinar for FREE!**

**Non-NAHCR Members: \$49**

If you are interested in attending the March Webinar, please fill out the form below and return it to NAHCR Headquarters via fax to 919.459.2075 or email to Candice@imiae.com.

Once your registration has been received and processed, you will receive a confirmation email with the link for the Webinar and the call-in information for the audio portion of the program.

\_\_\_\_\_ Member (Free)

\_\_\_\_\_ Non Member (\$49)

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